

Redbourn Childcare Club (RCC)

FAQs

Closure of RASC and Opening of RCC	
What will happen when RASC closes in July?	Redbourn Childcare Club will begin to operate from September 2025.
What days will RCC be open?	RCC will operate five days per week, Monday to Friday. Marvellous Monday Club will cease in September 2025.
How will this be regulated by Ofsted?	RCC will fall under the Redbourn Primary School Ofsted inspection.
Booking arrangements	
How will the Arbor booking system work?	It will be similar to booking Early Morning Club with places being reserved on the Arbor Parent Portal up to a term ahead. The main difference will be that parents will have the flexibility to choose the sessions that they want.
Will current children attending have priority?	This is currently being considered and we aim to inform parents at the start of the summer term.
Will new children who are siblings of children already attending have priority?	This is currently being considered and we aim to inform parents at the start of the summer term.
Will we be able to have a guaranteed place for our child at the club?	This is currently being considered and we aim to inform parents at the start of the summer term.
Can I book a place and leave the pick up time flexible as I often do not know when I will be able to pick up?	This is currently being considered and we aim to inform parents at the start of the summer term.
Charges	
Will you protect current fees?	We want the club to be affordable and provide value for money. We will benchmark the rates against other local childcare clubs. We will review the charging structure.

Will the fees be charged depending on the time used e.g. by the hour or half hour?	We plan that parents can book for the time they need and pay accordingly. We will consider how to structure this.
Some people have referenced difference between Marvellous Monday fees and RASC fees.	Marvellous Monday Club has a fixed duration (until 5pm). As it will be closing, this structure will cease.
When will I have to pay?	At the time of booking.
Can I continue to use childcare vouchers/ government tax-free childcare?	Yes – if you use childcare vouchers or tax-free childcare, please let us know as soon as possible so we can update Arbor. We expect that you will keep your account topped up regularly. Should this not be the case, we reserve the right to withdraw the place.
Session times	
What time will the new Club run until?	We plan for the club to run up until 6pm. We know that some days are busier than others, so will review whether it is necessary to stay open until 6pm on less busy days.
Will RCC offer the same flexibility as ASC, e.g. children can still do both ASL clubs and then go to after school club later?	We are aiming to continue this.
If children go to a club before coming to RCC, will they be charged for the whole session?	Yes – sometimes clubs are cancelled at short notice, so we would need to ensure that RCC can accommodate your child.
Other arrangements	
Will you open the club to Nursery children?	We do not plan for this to happen immediately, however we have longer term plans to start a Nursery wraparound provision. This would need additional qualified staff and a separate room.
Can the children bring a snack with them?	Yes – a snack or packed tea (similar to a packed lunch) will be fine, including warm food in a flask. Normal school rules apply – i.e. no nuts or glass items. More details are on the packed lunch page on our website: https://www.redbournprimary.co.uk/lunch-packed-lunches/

How will you retain the warm and comfortable environment of the current club?	While there will be some structured activities, children will be able to choose activities or chill out with a book if that is their preference.
Who will run the club?	We are advertising for a new club leaders and staff. We hope that this will include current school staff as well as new team members.
Are any of the staff staying as this would be good to keep familiarity for kids?	Staffing arrangements are currently under review. We have already identified one member of staff, Learning Support Assistant Miss Morris, who is working one afternoon per week to aid transition for the children.
What will happen if I am late to collect my child?	<p>We would expect that you will contact us if you are going to be late, and keep us informed of when you will arrive.</p> <p>A charge will be made for the additional time the child is at the club.</p> <p>We will not be able to look after children beyond 6pm.</p>